

ATTENDEES

Stephen Echol, Convener and Sheriff's Navigator; Kelsey Clary, SBH-ASO, REAL Team Administrator; Jeff Wood, Tammy Ridgway, Leanne Peterson, EJFR CARES; Kevin ??, Quilcene CARES; Terry ??, Peninsula Services Supervisor, Port Angeles/Sequim; Galen Warnock, Adult Protective Services (APS); Kristen Orth, Jamillah DeClanne, Brandon Torgler, REAL Team; Lori J. Fleming, Note Taker

MEETING DISCUSSIONS

- **Introduction of New Members and Roles**
- **Acronyms and Their Meanings** Addressed the confusion surrounding the numerous acronyms used within health and emergency services.
- **Overview of Current Projects and Efforts** Shared brief updates of current projects and initiatives.
- **Updated the Provider's List and the Yellow Card information.** The group provided updates to the information shown in both documents. Lori Fleming to update accordingly, send out a draft of the update, and upon finalization get it printed and the resources out to appropriate people and spaces.
- **Development of a Comprehensive, Accessible Guide:** Ideas were exchanged on the format and content of the proposed resource guide. The possibility of including QR codes was discussed to allow for real-time updates and access to additional online resources. Also discussed logistics of creating and distributing the resource guide, including who would be responsible for updates and how often these updates would be made.
- **Digital Version or Online Link for Updates:** The conversation expanded to the potential of having a digital counterpart to the physical guide. The implementation of a QR code on the physical guide that links to this digital version was seen as a practical solution to the challenge of keeping the information up-to-date.

KEY QUESTIONS AND ANSWERS

988 Line Introduction The 988 line, introduced as a national suicide prevention and mental health crisis hotline, was discussed as a critical resource. However, concerns were raised about its effectiveness and integration with local services.

Challenges with the 988 Line It was mentioned that there have been issues with the 988 line routing calls based on area codes, which may not always connect the caller to a local or most appropriate service provider. This could potentially lead to callers not receiving the localized support they need.

Comparison with Local Crisis Lines The discussion compared the 988 line with the regional Crisis Line (888.910.0416). The consensus was that while the 988 line is a valuable national resource, there's a need to ensure that local numbers are also prominently available and promoted to ensure callers can access area-specific support.

Recommendations: One recommendation was to prioritize local crisis line numbers in resource materials, such as the proposed resource guide and the yellow card, to ensure community members have access to local services. Additionally, it was suggested that the 988 line could still be included but with a note about its national scope and the potential for area code-based routing.

ACTION ITEMS

Invite the 988 line administrators and JCPH's Barb Jones to discuss the routing issues and explore updating the Yellow Card and Provider Contact Sheet to ensure the clarity of when to use the 988 line versus local crisis numbers.

Verification of Contact Information Each organization was tasked with verifying and providing their current contact information, service descriptions, and referral processes to ensure the guide's accuracy.

NEXT MEETING:

The next meeting was scheduled to take place at the **Port Ludlow Fire Station on April 25, 2024 @ 2p.**