

The following goals and metrics are a first draft of content that, once fully developed and ratified, should be regularly reviewed and adjusted as needed to reflect changes in community needs, consortium capacity, and external factors affecting behavioral health in the rural county. This approach ensures that the consortium's efforts remain focused and impactful, driving continuous improvement in the county's behavioral health system.

GOALS AND METRICS:

Increased Access to Services

- **Goal:** Ensure all county residents have timely access to the full spectrum of behavioral health services, from prevention to recovery.
- **Metrics:**
 - Percentage reduction in the average distance/time to access services.
 - Increase in the number of service providers within the county.
 - Percentage increase in residents utilizing behavioral health services.

Enhanced Collaboration among Stakeholders

- **Goal:** Improve communication and collaboration between consortium members to provide coordinated care.
- **Metrics:**
 - Number of joint initiatives or programs developed by consortium members.
 - Frequency of inter-agency meetings and communications.
 - Stakeholder satisfaction survey results regarding consortium collaboration.

Reduction in Behavioral Health Crisis Incidents

- **Goal:** Decrease the number of behavioral health crisis incidents within the county, including substance use overdoses and mental health crises.
- **Metrics:**
 - Year-over-year reduction in emergency department visits related to behavioral health crises.
 - Reduction in law enforcement interventions for behavioral health crises.
 - Increase in crisis intervention team responses or other non-law enforcement crisis interventions.

Improved Legal and Judicial Outcomes

- **Goal:** Enhance the integration of behavioral health considerations within the legal and judicial systems to support recovery and reduce recidivism.
- **Metrics:**
 - Increase in the number of individuals diverted to treatment or therapeutic courts instead of incarceration.
 - Reduction in recidivism rates among individuals with behavioral health issues.
 - Number of legal and judicial personnel trained in behavioral health awareness and interventions.

Community Awareness and Stigma Reduction

- **Goal:** Raise awareness about behavioral health issues and reduce stigma within the community to encourage seeking help.
- **Metrics:**
 - Number of community outreach events or educational programs conducted.
 - Pre- and post-event surveys to measure changes in public perceptions and stigma.
 - Increase in first-time service users following awareness campaigns.

Support for Vulnerable Populations

- **Goal:** Provide targeted support for vulnerable populations, including youth, elderly, and marginalized communities.
- **Metrics:**
 - Programs or services specifically developed for vulnerable groups.
 - Usage rates of services by these populations.
 - Outcomes for these groups, such as improved health, well-being, or social indicators.

Initial approach to these goals and metrics developed by Lori Fleming in collaboration with?