

SAMPLE FACILITATORS AGENDA

Iceberg

Learning objectives:

- Describe types and levels of leverage affecting your system
- Consider behaviors, structures and mindsets that shape your focal outcome

Note: These are suggested times and may be tailored to meet your group dynamics. Assign a notetaker to capture group input.

Time	Activity	Notes
15 minutes	Welcome and Introduction Welcome Ice Breaker	Slides 1-2
5 minutes	Systems Thinking and the Iceberg Metaphor	Slides 3-7 Basic definitions in systems thinking Introduction to the iceberg metaphor
5 minutes	Iceberg Example	Slides 8-10 Levels of leverage and interventions Iceberg activity and example Note about stigma
5 minutes	Variable Naming	Slides 11-19
10 minutes	Variable Naming Activity	Slides 17-19 How to improve some problematic variables
	Break	
40 minutes	Iceberg Activity	Slides 22-23 See Iceberg Activity Guide on page 3 Build a set of system-level causes and causes-of-causes
30 minutes	Group Debrief	Slide 24-25 <i>*If you have breakout groups allow each group to share their iceberg story.</i> Notetaker captures learnings and next steps.

		Whole-group discussion of possible interventions, who is “handling” them, stakeholders in each one as stakeholders in the outcome
10 mins	Next Steps and Close	